# Transcript 1

Speaker 1

Alright, your first task is to select a new game called Call of Duty and add it to the vote for the Group Warzone squad.

Speaker 2

Create a new group.

Speaker 1

Yah, a new game called Call of Duty, yeah. To add to the vote for the group Warzone squad.

Speaker 2

Where's the games?

Speaker 1

User selects a new game, add to the vote.

Speaker 2

To create group, right?

Speaker1

Yeah.

Speaker 2

OK.

Speaker 1

And then pick the game Call of Duty.

Speaker 1

Perfect. OK. The next task is to start a one hour and 45 minute game.

Speaker 2

Timer right? One hour, 45 minutes

Speaker 1

Right

Speaker 1

Right there you go. Like, talk through. What were you doing in the process?

Speaker 2

Yeah, sorry.

Speaker 1

Third task is to create an event for May the 6th called gaming.

Speaker 2

OK.

Speaker 2

OK, so let's see the event. So let me click on the calendar. I'm assuming and then May the 6th. So let me go. To May 6th. And then what? What is it called again Gaming Day?

Speaker 1

Right.

Speaker 2

Yeah, to do it. Doing great, doing great. The next task is to look to see if your friend Sarah is online, and if so, how long do they have left to game?

Speaker 2

Yeah. So all friends, Sarah.

Speaker 1

Or I guess, Harry.

Speaker 2

OK. Yep, I see Harry, and he has 45 minutes left.

Speaker 1

45 minutes. Nice. So that’s all tasks perfect. So I will ask some open ended questions.

Speaker 1

So yeah, when you're looking for.

Speaker 1

So after going through the app briefly, what possible features would you use in this app and why?

Speaker 2

Maybe the calendar. So people can block off time.

Speaker 1

What features present in the app do you not plan to use? If you have any.

Speaker 2

Maybe the game time. And then there's a quick new game, but yeah.

Speaker 2

I feel like. Maybe I'll forget to use it or something like that.

Speaker 2

I guess I have to learn to use it before I start gaming.

Speaker 1

Did you find any page in particular confusing or hard to navigate due to the layout design of the app.

Speaker 2

I guess it's just like the timer

Speaker 2

Yeah, it just takes some time, I guess that's.

Speaker 2

OK, that's it though.

Speaker

I don't know if this is actually not really.

Speaker 1

Or is that it?

Speaker 2

It's just.

Speaker 2

Ohh I guess I.

Speaker 1

Guess you were confused in the beginning about the.

Speaker 2

Yeah, yeah.

Speaker 1

The vote, but like.

Speaker 2

I get it now.

Speaker 1

Zero to 4. Where like 0 is like strongly disagree 5 is strongly agree yeah at like somewhere agree between.

Speaker 2

OK OK.

Speaker 1

Do you find the system unnecessarily complex?

Speaker 2

Ohh yeah, I guess one maybe one, yeah.

Speaker 1

Do you find this was easy to use?

Speaker 2

Three or yes, three out of five.

Speaker 1

Do you think that you would need to support a technical person to be able to use the system?

Speaker 2

No.

Speaker 1

Do you find the various functions in the system well integrated?

Speake2

Yea, yea.

Speaker 1

Do you think that there's too much inconsistency in the app?

Speaker2

Two, but they could populate their own and then you.

Speaker 1

Yeah, yeah.

Speaker 1

Would you imagine that most people would learn to use that very quickly?

Speaker 2

Yea, yea. A four.

Speaker 1

Device isn't very cumbersome to use.

Speaker 2

It yeah that.

Speaker 1

Do you feel confident using the system?

Speaker 1

Do you need to learn a lot of things before you can get the system through?

Speaker 4

It, yeah.

Speaker 3

Any other questions you have any comments, concerns?

Speaker 2

No.

Speaker 1

OK. Thank you.

Speaker 2

Thanks.

SUS Score: 65

3 + 4 + 4 + 4 + 4 + 4 + 3 + 3 + 4 + 4 = 37 \* 2.5 = 92.5

# Transcript 2

Speaker 1

Alright, so the first task, so you can just hit Login, so first step is to select new game called call of duty to add to the vote for the group warzone squad

Speaker 1

So basically what this is, is you vote for a game to play with your friends.

Speaker 2

Okay? I see. So I'm going to click vote Warzone squad and then Oh pick a new game. Select one of the following up Call of Duty Okay. Confirmed choice.

Speaker 1

Perfect. And our second task is to create a timer that is one hour 45 minutes long.

Speaker 2

Okay, I'm going to go back to the screen click the timer okay, just to one hour and scroll kinda one hour 45 minutes and it's starting

Speaker 1

Perfect once again. Third task is to create an event for May the sixth called gaming day.

Speaker 2

Okay, back to home click on this calendar box go to May 6. What's it called? Gave me a day okay, typing gaming day into the title line

time I guess it's all day.

Speaker 1

Okay. Perfect. Last task is to see if your friend named Thomas is online and how much time they have left to game.

Speaker 2

Okay, I see the name and clicking it just says Thomas one hour 56 minutes in the friends list

Speaker 1

Okay, perfect. Good job. So those are all the tasks.

Speaker 1

So I am now going to ask you some open-ended questions.

Speaker 2

Okay.

Speaker 1

What possible features would you use in this app and why?

Speaker 2

I would use the vote feature. There are times when I am playing with my friends and we don’t know what to play.

Speaker 1

What features present in the app do you not plan to use and why?

Speaker 2

The timer feature probably because I don’t normally time how long I game for.

Speaker 1

Did you find any page in particular confusing or harder to navigate due to the layout or design?

Speaker 2

No. Not really.

Speaker 1

And so now I'm gonna have you do a survey if we go to here, so, there are 10 questions in the system usability skill and rate as to each question a score of zero to four where zero is like strongly disagree at four strongly agree

Speaker 2

Okay.

Speaker 1

So first question, I think that I would like to use a system frequently I see

Speaker 2

Three.

Speaker 1

I found the system unnecessarily complex

Speaker 2

Zero

Speaker 1

I thought the system was easy to use

Speaker 2

Four

Speaker 1

I think that I would need the support of a technical person to be able to use a system

Speaker 2

Zero

Speaker 1

I found the various functions in the system were well integrated

Speaker 2

four

Speaker 1

I thought there was too much inconsistency in the system

Speaker 2

Zero

Speaker 1

I would imagine that most people would learn to use a system very quickly

Speaker 2

Four

Speaker 1

I found the system very cumbersome to use

Speaker 2

Zero

Speaker 1

I felt very confident using the system

Speaker 2

Three

Speaker 1

I needed to learn a lot of things before I could get going with the system

Speaker 2

Zero.

Speaker 1

Thank you for doing this study.

SUS Score:

3+4+4+4+4+4+4+4+3+4 = 18 \* 2.5 = 95